



ALL PUBLIC CATALINA NOOSA EVENTS ARE STRICTLY 18+.

Minors will not be permitted onboard under any circumstances.

DRESS CODE

Catalina Noosa strictly enforces a simple minimum dress code of:

No rubber thongs. (Leather thongs/sandals eg: Birkenstock accepted)

No stilettos.

No boardshorts.

No singlets (males).

No torn, soiled or excessively worn/threadbare/tattered clothing including footwear. Ripped jeans may be accepted.

No workwear.

No gang related/badged or offensive logos.

No offensive or gang-related, hand, neck or face tattoos.

No dress up/themed/coordinated outfits including bridal paraphernalia (eg: sashes, hats, sunglasses).

Failure to comply with this dress code will result in a refusal of entry.

Catalina security reserves the right to refuse entry to any guest or group at their discretion.

FAQ's

1. What is included in my General Admission ticket?

Your General Admission ticket covers your time aboard, entertainment and a selection from a seasonal menu created by our incredible Executive Chef. Lunch on the Water includes a two-course menu (main & dessert) with vegetarian, gluten-free, dairy-free, and vege/vegan options available. Dietary restrictions can be entered at the time of purchase, or via the link at the bottom of your confirmation email. Any severe allergies or intolerances must be reported prior to boarding.

2. What's the cancellation/refund policy?

All ticketed events are paid in full at the time of booking and are non-refundable within 7 days of the event. If you are unable to attend your selected event within 7 days of the event date, please get in touch with our events team to arrange a credit.



No refunds or credits will be considered for claims after the departure date. Extenuating circumstances may be accepted at the Events Manager's discretion.

3. Is there a minimum age requirement to attend?

All public events aboard Catalina are strictly 18+ (includes children and infants). If you appear under 25, you will be asked to present a valid ID. Electronic ID's will require a secondary form of identification.

4. Do the details on the ticket have to match the person who attends?

Yes - each guests details must be entered correctly for our ships manifest, RSA and licensing compliance. Entry will not be permitted if your identification does not match the information on your ticket. Refunds will not be offered in the event of failure to comply.

5. How long before the event should I arrive?

Please arrive at the time clearly stated on your ticket. Like boarding an aircraft, boarding and departure times are strictly adhered to. We board half an hour prior to departure - without exception - and the boarding process for a sold-out event can take up to the full half an hour.

6. Can I change/update my registration information (ie: change guest names, dietaries)?

Yes, you can alter your information using the link at the bottom of your confirmation email. If you wish to transfer a ticket to a different guest name, you can do that there also.

7. Is my ticket transferrable/can I get a credit if I am unable to attend?

If you are unable to attend an event for any reason, we recommend you email events@catalinanoosa.com.au to discuss your options. Credit and transfer options are available.

8. Can we smoke on board?

Catalina Noosa is a strictly non-smoking and non-vaping venue. Vaping is not permitted aboard and vapes and vaping paraphernalia may be confiscated if guests are observed using these in or on any company property.



Any guest observed smoking or vaping may be removed from the vessel.

9. What can I bring on board?

The Catalina is a fully licensed venue - no BYO food or alcohol is permitted. Anyone found to be attempting to secret alcohol onto the vessel will be refused entry.

Any person found consuming BYO alcohol aboard the Catalina Noosa will be refused service and may be removed from the venue.

In addition to cursory visual bag searches, where there is a reasonable suspicion that a person may be in possession of contraband, they will be invited to empty their bag or pockets into a tray for a more thorough visual search. The patron will empty and re-pack the bag themselves or leave their bag locked up on shore. Refusal to do so will be considered grounds to deny entry.

Any gifts will need to be left in the office (locked during cruising) and collected upon departure.

10. Do I have to bring my printed ticket to the event?

No, we encourage you to be environmentally conscious and present your e-ticket, or a screenshot of your e-ticket at boarding, however if you prefer you can also be admitted with a printed ticket.

11. How long is the event?

Our cruises have varying times. Please check the website for more information. There are no scheduled stops on our public cruises.

Please note that due to the unpredictable nature of the marine environment, on rare occasions cruises may extend beyond the scheduled conclusion time or be concluded early at the discretion of the Skipper. We will always endeavour to adhere as closely to proposed timings as possible, but the safe and timely boarding and alighting from Catalina Noosa will always take priority.